



LIMITED HARDWARE WARRANTY

Thank you for choosing GoBig WiFi products.

Important!

Please retain your receipt as proof of purchase.

HOW CONSUMER LAW RELATES TO THIS WARRANTY

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE, PROVINCE, OR COUNTRY.

OTHER THAN AS PERMITTED BY LAW, GOBIG WiFi DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU HAVE, INCLUDING THOSE THAT MAY ARISE FROM THE NONCONFORMITY OF A SALES CONTRACT. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR STATE, PROVINCE, OR COUNTRY.

For standard GoBig WiFi warranty support in the United States, please visit <http://www.gobigwifi.com/support.html>.

PRODUCTS COVERED BY THIS WARRANTY

As indicated above, the benefits to the consumer given by this GoBig WiFi warranty do not exclude any other rights and remedies of the consumer under any law in relation to the goods and services to which the warranty relates. This warranty applies to any GoBig WiFi products you have purchased from GoBig WiFi directly or from an authorized GoBig WiFi reseller.

Our policy is to offer product warranties and to perform services only on products purchased from an authorized GoBig WiFi reseller and only accompanied by a receipt or proof of purchase. If you purchase a GoBig WiFi product from an unauthorized reseller or if the original factory serial number has been removed, defaced or altered, this GoBig WiFi warranty will not be valid.

Unfortunately, there are some websites and dealers who claim to be authorized GoBig WiFi resellers but are not. Products sold on these websites or from these dealers do not carry a warranty from GoBig WiFi. When you purchase products from an unauthorized website or dealer, you are taking a risk because these products may be counterfeit, used, defective, or may not be designed for use with GoBig WiFi systems. Please protect yourself and your GoBig WiFi product by ensuring that you only purchase GoBig WiFi products from an authorized reseller. If you have any questions about authorized resellers, please visit our website at <http://www.gobigwifi.com/buy.html>.

WHAT THIS WARRANTY COVERS

GoBig WiFi warrants its products contained in their original packaging against defects in material and workmanship when the products are used normally for their intended purposes for a period of 12 months.

GoBig WiFi limited warranties begin on the date of purchase. **PLEASE RETAIN A COPY OF YOUR RECEIPT AS PROOF OF PURCHASE.**

GoBig WiFi warranties (as opposed to statutory guarantees or non-excludable statutory warranties), including any implied warranties, are valid only for the period of time the GoBig WiFi product is owned by the "original purchaser" of the product. The "original purchaser," for the purposes of this warranty, is the first purchaser of the product from GoBig WiFi or a GoBig WiFi authorized reseller. GoBig WiFi limited warranties are not transferable.

TO THE EXTENT PERMISSIBLE BY APPLICABLE LAW, THIS WARRANTY AND ANY IMPLIED WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WHAT IS NOT COVERED BY THE GOBIG WIFI WARRANTY

This warranty does not apply if the GoBig WiFi product fails due to damage from shipment, handling, storage, accident, abuse or misuse, or if it has been used or maintained in a manner not conforming to product manual instructions, has been modified in any way, or has had any serial number removed or defaced. Repair or modification of the product by anyone other than GoBig WiFi or a GoBig WiFi approved agent will void this warranty.

YOUR RESPONSIBILITIES

In order to obtain warranty service under this GoBig WiFi warranty, during the GoBig WiFi product's warranted period, as set forth above, you must submit a valid claim to GoBig WiFi by:

1. **Obtaining an RMA number by contacting GoBig WiFi technical support;**
2. Returning (at your shipping cost) the failed product to the address provided by GoBig WiFi technical support; and
3. Providing GoBig WiFi with proof of the original date of purchase.

GoBig WiFi will not accept collect shipments for warranty service, but replacement products will be returned to you at GoBig WiFi's cost after completing the above three steps. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished or used parts may be used to repair the goods. If GoBig WiFi, by its sole determination, is unable to replace the defective product, it will refund the depreciated purchase price of the product.

IF YOUR GOBIG WIFI PRODUCT IS CAPABLE OF STORING SOFTWARE PROGRAMS, DATA AND OTHER INFORMATION, YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON THE STORAGE MEDIA TO PROTECT THE CONTENTS AND AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES. **DURING WARRANTY SERVICE OR ANY OTHER TECHNICAL SUPPORT IT IS POSSIBLE THAT THE CONTENTS OF THE GOBIG WIFI PRODUCT'S STORAGE MEDIA WILL BE LOST, REPLACED OR REFORMATTED.** IN SUCH AN EVENT GOBIG WIFI AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY LOSS OF SOFTWARE PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE STORAGE MEDIA OR ANY OTHER PART OF THE GOBIG WIFI PRODUCT SERVICED.

GOBIG WIFI'S RESPONSIBILITIES

As long as you fulfill your obligations under "**YOUR RESPONSIBILITIES**" above, GoBig WiFi will repair or replace your product with the same or functionally equivalent product, at its discretion, free of charge (except for shipping charges as provided above).

LIMITATION OF LIABILITY

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, GOBIG WIFI IS NOT LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION DAMAGES RESULTING FROM USE OR MALFUNCTION OF GOBIG WIFI PRODUCTS, COMPROMISE OR CORRUPTION OF DATA, LOSS OF PROFITS OR REVENUES, COSTS OF REPLACEMENT GOODS OR COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE GOBIG WIFI PRODUCT, EVEN IF GOBIG WIFI IS INFORMED IN ADVANCE OF THE POSSIBILITY OF SUCH DAMAGES.

SOME STATES (OR COUNTRIES OR PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This warranty will be governed and construed in accordance with the laws of the country in which the GOBIG WIFI product purchase took place.

Changes: Our business changes constantly and our hardware warranty may also change. You should check our website <http://www.gobigwifi.com/legal.html> frequently to see recent changes.